

Oral Antivirals Allocation Request Process

Click [here](#) to request Paxlovid and [here](#) to request Lagevrio (molnupiravir)

EVERY
WEEK



SUBMIT ORAL ANTIVIRAL REQUEST

Requests must be received by **Monday at 12pm** of allocation week to be considered for shipment

MONDAY-
TUESDAY



REQUEST REVIEW

NC DHHS will review all requests to ensure requests are in line with guidelines below

Request approved
Request denied

TUESDAY-
WEDNESDAY



NC DHHS ORDER CONFIRMATION & ORDER ENTRY

SHIPMENT TYPICALLY
ARRIVES 2-3 DAYS
AFTER ORDERS PLACED



ORDERS DELIVERED

In most cases, denied requests will be due to insufficient allocation, inadequate provider level utilization reporting, more than 3 weeks of on-hand inventory and/or insufficient local demand. Please only request what you can fully exhaust within one (1) week of receipt.

If you believe your oral antiviral request was denied in error, please review the ordering guidelines below and resubmit to be considered in the next allocation.

To request and receive shipment, providers must be registered within the Health Partners Ordering Portal (HPOP). Click [here](#) to register.

Oral Antiviral Ordering Guidelines

	Lagevrio (Merck)	Paxlovid – Standard Dosage (Pfizer)	Paxlovid – Renal Dosage (Pfizer)
Minimum Order Quantity (MOQ)	15	20	5
Maximum Order Request	If requesting > MOQ: Only order enough inventory to meet one (1) week of utilization demand		
Reporting Method	All administrations must be reported <u>twice per week</u> by 11:59pm on Monday and Thursday via the Health Partner Ordering Portal (HPOP) when location is open		
Direct Ship Available	✓	✓	✓



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

[MySpot.nc.gov](#) • NCDHHS is an equal
opportunity employer and provider.

Please make sure to periodically check [this link](#) for the latest
updates to this guidance.